A Teams meeting held on 06/10/21for our position statement demonstrated to us that National Highways (NH) objectives are to bully, belittle and interrupt rather than to work together to produce a factually correct document to present at Examination.

Vast swathes of missing information and the factual inaccuracies were dismissed by the senior member of the NH team as "I can't change the past." Combined with this came the unhelpful suggestion: "you should have got a land agent."

Despite this appalling treatment by a member of the senior leadership team we emailed a follow up. WE provided all of the missed information. Email attached at Appendix 1, and Record Of Engagement- Missed information.pdf

We received no response from the recipient to this email.

A meeting was set up and held on 11/11/21. Unfortunately it took some 42 days to even provide a summary of this meeting with an email containing all the usual "apologies" we've come to expect over the years. (attached Appendix 2)

Our response to that email and subsequent phone call has now yielded a disappointing response, some 89days after the meeting, that "our design partners are currently undertaking a review." Perhaps more disappointing is the frank admission that apparently known "general principles" could mean that none of the suggestions are likely to be implemented.

Surely during a meeting "design partners" are aware of "general principles." If so then to disclose would have opened up discussions and yielded further alternatives to be explored.

Our conclusion now is this cannot be reasonably described as anything other than deliberately winding down the clock to the end of examination.

To have this described by a member of the NH team as "working towards a mutually acceptable outcome" and the mere process of taking in excess of 12 weeks to inform us they are conducting "a review" being described as "at least some evidence of this." is not only somewhat disappointing but quite frankly insulting.

The telling conclusion from the NH representative that the DCO commitments are responsible for the delay to this "review" but the warning that... "to reiterate that the review may confirm the theoretical discussions of 11th November not feasible."

Despite repeated requests to gain a formal response to the email (Appendix 1 and Record Of Engagement- Missed information.pdf) we have merely received a lone unexplained sentence: "We believe that the list of correspondence has been addressed through updates to the Position Statement."

We do not believe the document has been altered to make it factually accurate nor does it present an accurate portrayal of the current position or engagement over the years.

We have even received "notifications of cancelled meetings" for meetings that were never scheduled! Our fears here were that this could be used by the Applicant to suggest meetings had been cancelled or declined when they were not.

We have received no acknowledgement that information was missed and subsequently rectified. We have not been given an opportunity to sign a mutually agreed statement after inaccuracies were presented and it is of great disappointment to us that because we highlighted so many factual inaccuracies and missed information we have been ignored and given no opportunity to present a position statement that represents fairly the current position and the treatment we have received. We understand The Applicant has not adequately updated factually incorrect information even after we have presented evidence of error.

When we read statements from other parties describing the treatment they have received in their representations as "cruel, inhumane and unjust" perhaps we should feel a sense of relief that we are not the only ones being treated so unfairly and unacceptably. We do not. We feel only deeper regret that other parties are being treated in this manner, suggesting the treatment we have been subjected to is not an isolated incident but indicative of how the Applicant conducts itself during this process.